



Privacy and Cookie Notice

1. General

Mondi plc, Ground Floor, Building 5, The Heights, Brooklands, Weybridge, Surrey, KT13 0NY, United Kingdom, acting as the controller (“we” or “us”) respects your privacy. This notice outlines the type of information we may collect from our website and how we may use that information. We may update this notice from time to time, so please check it occasionally.

2. Collection and use of personal information

During your visit to this website we will collect the following information: date and the time of your visit to this website, the address of the pages visited on our website (URL), your IP address, name and version of your web browser, the webpage (URL) you have visited before you accessed this website, certain cookies (see point 4 below), and the information that you provide us when making an enquiry on this website (e.g., your name, address, telephone number and e-mail address).

There is no obligation to provide the information that we ask you for on our website. However, if you do not provide your personal information, you will not be able to make use of all the functions of this website.

Your data will be processed for the purpose of making this website available to you and to further optimise and develop the website; to recognise, prevent and investigate attacks on the website; to analyse the usage of the website; to generate website access statistics; to analyse and forecast customer demand; and to allow you to make inquiries through the website. The legal basis of the processing of your personal data is our prevailing legitimate interest to achieve the purposes identified above (Article 6(1)(f) EU General Data Protection Regulation).

3. Disclosure

We may disclose your personal information to our IT service providers and to other companies of the Mondi Group for the purposes identified above under point 2. We will not sell, transfer, or disclose your personal information to third parties unless we have your express consent, or if we need to do so to fulfil your request, or for other related purposes. We will never sell, transfer, or disclose your personal data to third parties for their marketing use.

Some of the recipients referred to above may be located outside your country or may process personal data outside your country. The level of data protection in another country may not be equivalent to that in your country. However, we only transfer your personal data to countries where the EU Commission has decided that there is an adequate level of data protection, or we take measures to ensure that (i) the data is only transferred with your express consent; or (ii) all recipients provide an adequate level of data protection. We do this, for example, by entering into appropriate data transfer agreements based on Standard Contractual Clauses (2010/87/EC and/or 2004/915/EC). Such agreements are accessible upon request from office@mondigroup.com.



4. Cookies, Google Analytics and other analytics tools

We may store some information on your computer in the form of a 'cookie' or similar file. We may use this to collect other information during your visit to our website, such as particular areas of the site that you visit and the activities you do with our web sites. Most Internet browsers allow you to erase cookies from your computer hard drive, block all cookies, or receive a warning before a cookie is stored. You can obtain information about how to manage cookies at <http://www.allaboutcookies.org>. We may use this information to tailor our websites to better match your interests and preferences and to improve our products, services, and marketing programmes.

This website uses the following cookie types to improve your experience and to analyse traffic: necessary, functional and marketing cookies. You can disable some of these cookies any time but it might affect functionalities on the website. Look at and adapt your cookie consent any time via the cookie settings and find a detailed list of cookies. You can access the settings with one click via the cookie banner or the button at the bottom left corner of every page on the website.

We use the Usercentrics Consent Management Tool of Usercentrics GmbH, Sendlinger Straße 7, 80331 Munich, Germany on our site. The purpose of using Usercentrics is to manage your consents and to prove compliance with legal requirements on our part. When you access our website for the first time and every time there is a change to the data processing that requires your consent, you will be shown our Consent Banner. In the Consent Banner, you have the opportunity to voluntarily consent that we may set cookies - beyond the strictly necessary technologies - and subsequently process your data to further develop and improve our website. Our Cookie Consent Tool also provides you with information on exactly which cookies we use. If you confirm the "Accept All" button of the cookie banner, you give your consent for the preset cookies, which can be revoked at any time. You can change the cookie settings at any time or revoke your consent by clicking on the link (Cookie Preferences) below. The following data is processed by Usercentrics: Opt-in and opt-out data, Consent ID, time of consent, consent type, referrer URL (via which website/advertising medium you came to this website), user settings, template version and banner language. The legal basis for the processing of your personal data is the fulfilment of our legal obligation regarding the obtaining of consent and its verifiability according to Art. 6 para. 1 p. 1 lit. c GDPR. The consent data will be stored for one year and deleted immediately thereafter. You can learn more about the data processed through the use of Usercentrics in their privacy policy on: <https://usercentrics.com/privacy-policy/>.

We also use the "Facebook Pixel" by Facebook Inc. 1601 S. California Ave, Palo Alto, CA 94304, USA ("Facebook") on our website. We may thus track user activities if you click on a Facebook advert forwarding users to our website. This procedure serves to track the effectiveness of Facebook adverts for statistical and market research purposes and may be used to optimise future advertising for you. All collected data remains anonymous to us; we thus cannot infer a user's identity based on it. However, Facebook will store and process data, which enables a connection to your user profile, and will enable Facebook to use the data for advertising purposes according to the Facebook privacy guideline (<https://www.facebook.com/about/privacy/>). This may enable Facebook and its partners to place adverts within and beyond Facebook. Furthermore, a cookie may be stored on your computer for that purpose.



This website also uses Google Analytics, a web analytics service provided by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA ("Google"). Google Analytics uses cookies to help the website analyse how users use the site. The information generated by the cookie about your use of the website (including your IP address and the URLs of the accessed pages) will be transmitted to and stored by Google on servers in the United States. We do not store any of your personal data collected in connection with Google Analytics.

This website uses an IP anonymisation feature provided by Google Analytics. Your IP address will therefore be truncated/anonymised by Google as soon as it receives it. On our behalf, Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage to us. Google will not associate your IP address with any other data held by Google.

This website also uses Google Analytics Demographics and Interest Reporting, a Google Analytics Advertising Feature. This provides us with information relating to visitor age, gender, and interests on an anonymous and aggregate level. This will help us to understand browsing behaviour to provide you with a better user experience while visiting our website. By accepting the use of cookies related to this Google Analytics Advertising Feature, you consent to the collection, sharing, and use of personal data for personalization of ads by Google as set out at <https://policies.google.com/technologies/partner-sites>. You can prevent Google's collection and use of your data by downloading and installing the browser plug-in available under <https://tools.google.com/dlpage/gaoptout?hl=en-GB>. You can also opt-out of the Google Analytics Advertising Feature through Ads Settings under or by using the Network Advertising Initiative's opt-out under <http://optout.networkadvertising.org/?c=1>. You can also refuse the use of Google Analytics on this website by clicking on one of the following links. An opt-out cookie will be set on the computer, which prevents the future collection of your data when visiting this website:

<https://tools.google.com/dlpage/gaoptout?hl=en-GB> or
<https://support.google.com/analytics/answer/181881>.

Further information concerning Google's terms of use and privacy statement can be found at <http://www.google.com/analytics/terms/gb.html> or at https://www.google.at/intl/en_uk/policies/.

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5. Security and accuracy

The accuracy and security of your personal data is important to us, and we have put in place physical and electronic procedures to protect the security of your personal information. Only authorised administrative staff will have access to that information. If you have submitted personal information to us and would like that information to be deleted from our records, or updated, please email us at office@mondigroup.com. Please allow us time to update your records.

6. Retention Period

Your personal data will be stored for a period as indicated above, in general for a maximum of six months, in exceptional cases for 24 months and thereafter only for as long as there are statutory retention obligations or the data is necessary to exercise or defend against legal claims that are not yet time-barred.

7. Your rights

Under applicable law, you have, among others, the rights (under the conditions set out in applicable law): (i) to check whether and what kind of personal data we hold about you and to access or to request copies of such data; and (ii) to request correction, supplementation or deletion of personal data about you that is inaccurate or processed in non-compliance with applicable requirements; and (iii) to request that we restrict the collection, processing or use of personal data about you; and (iv) in certain circumstances, to object for legitimate reasons to the processing of your personal data; (v) to request data portability; (vi) to know the identities of third parties to which your personal data are transferred; (vii) to lodge a complaint with the competent data protection authority; and (viii) to provide instructions on how your data must be handled after your death when relevant. You also have the right to revoke any consent previously given at any time without affecting the lawfulness of processing based on consent before the revocation.

8. Contact us

Please contact us via our [contact form](#) if you have any further questions regarding this privacy notice.

Last updated on 20 September 2023.